

# OncologyOffice Plus

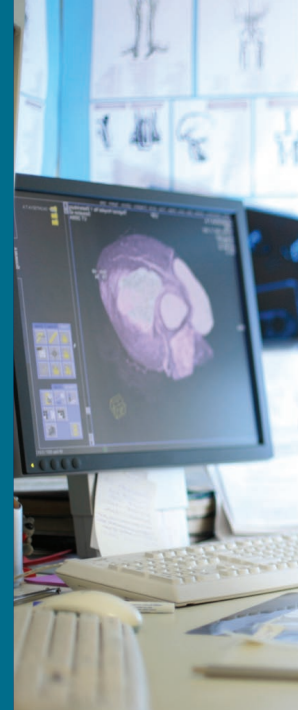
by Raintree Systems



The comprehensive EMR  
and practice management  
software solution for  
oncology practices

# The OncologyOffice Plus Advantage

OncologyOffice Plus by Raintree Systems is a comprehensive, fully integrated practice management and electronic medical record (EMR) software solution specifically for oncology practices. The program seamlessly integrates the full scope of your oncology clinic operation. Workflows in both your clinical and administrative departments can now be made more efficient and streamlined, leading to improved patient care and enhanced financial management of your organization. The program is HIPAA-compliant and is easily accessible via the internet.



**Patient File**

Title MR | First Jon | MI W | Last Eatenan | DOB 03-30-1980 | Patient # 0000192 | Age 29

**Demographics** | Episodes Hx | Scanning | Contacts | Updates/Tracking

**Patient Info** | Employment Info | Patient Control | Additional Info

Mailing: 123 Main St., Fullerton, CA 92834

Physical Address: Orange, CA

Home Phone: (298) 398-4233 | Work Phone: (298) 377-1314

Email Address: jonhotmail.com

Gender: Male | Social Security #: 234-23-3434

Financial Class: MD | Referral Source: 00001 | Patient Status: ACT

## Clinical Workflow

### Comprehensive charting capabilities

- Document history & physical, diagnoses, allergies and medications
- E-prescribing capabilities built into the system
- Incorporate medical images into the patient record
- Scan prior paper-based charts into the patient record
- Physicians can review a patient's record, plan treatment, process orders, track patient progress and create task lists from a single screen

### Built-in integrity checks

- Checks if patients' medical records from referring and participating physicians are on site or in the system
- Checks that all required procedures have been completed and documented
- Checks to ensure that all needed tests have been ordered, completed, and the results are posted and up to date in the system

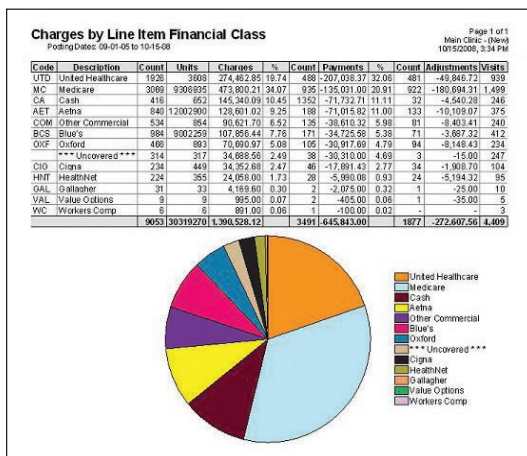
### Flexible clinical documentation

- Customizable documentation with full physician and nursing notes
- Bring your current documentation forms right into the program
- Compatible with voice recognition software programs such as Dragon Naturally Speaking®
- Email or fax to referring and participating providers from the system

### CPOE with full chemotherapy ordering control

- Complete, oncology-specific Computerized Physician Order Entry (CPOE)
- Handles all aspects of chemotherapy ordering
- Pharmacists are able to approve and fill the order within OncologyOffice Plus
- Nurses can record and track all details related to administered drugs
- Complete audit trail is recorded
- Pharmacy inventory projection capabilities

All screens in OncologyOffice Plus can be configured to the precise needs and workflows of your oncology practice. The program provides instant access to your patients' most current lab and test results.



OncologyOffice Plus gives medical practices the ability to analyze their financial data in any way they require. The program features over 150 "out of the box" financial reports. All data can be exported to Excel® with the click of a mouse.



Your patients' entire chart can now be quickly and securely accessed in one central system.



### Advanced Dictation capabilities

- “Voice capture” dictation capabilities built into the system
- Dictated notes are captured and saved as a digital file that can be instantly emailed to a transcription service
- Transcribed files come back into the patient record upon completion

### Customized workflows for each member of your staff

- The functional steps of each employee’s role can be precisely configured
- Separate and distinct workflows for physicians, nurse practitioners, oncology nurses, and all medical and administrative staff.
- Procedural follow-up tasks can be assigned to individuals or groups

### Lab and Hospital integration

- Integration with QuestLab and LabCorp
- Lab results are immediately brought into the system
- Program uses standard HL-7 interface for easy integration with hospital information systems

### Provider Dashboards

- Time-saving Provider Dashboards show daily appointments, tasks, clinical notes to be completed, active case load, patient visit history and more
- “Transparent” yet secure system provides HIPAA-compliant access to patient information to authorized staff members

## Administrative Workflow

### Scheduling

- Customizable schedule views
- Automatic checks to ensure all test results and procedures have been completed prior to patient appointments
- Insurance authorization alerts at check in
- Incomplete procedural task alerts
- Copayment “prompts” when patients check in
- Automated appointment call reminder capabilities

Visits with No Notes				Notes Heading to be Posted			
Date	Time	Patient Name	Apttype	Date	Patient Name	Description	
02-23-09	09:00a	Tammy QATest		12-04-08	Jordan Farmer	Forwarded Workflow	
01-15-09	09:30a	Tammy QATest		11-06-08	Tammy QATest	Cancelled Workflow	
01-15-09	12:45p	Jon Bateman	NEW	11-06-08	Tammy QATest	Cancelled Workflow	
01-16-09	07:00a	Test000 Patient000	ESTAB	11-10-08	Tammy QATest	Cancelled Workflow	
01-16-09	12:15p	Richard Wiley	FUP	01-05-09	Lucy Van Pelt	Outpatient Therapy Note	
01-20-09	08:00a	Jon Bateman	NEW	01-15-09	Tammy QATest	Visit Pending	
01-20-09	08:30a	Jon Bateman	NEW	01-15-09	Tammy QATest	Visit Pending	
02-10-09	08:15a	Stacey Goodwin2	TV	01-15-09	Tammy QATest	Therapy Note	
02-22-09	10:15a	Richard Wiley	BMM	01-15-09	Jon Bateman		
02-24-09	10:30a	Bryan Conner		01-16-09	Test000 Patient000		
02-24-09	10:50a	Daniel Rogers					
03-02-09	12:15p	Suzanne Smith	TUD				
03-05-09	07:00a	Julia Test2	TEVAL				
03-05-09	09:00a	Richard Wiley	PTFVL				
03-05-09	09:45a	Stacy Standfield	PTFEL				
03-06-09	07:00a	Begonia Franklin	PTFVL				
03-06-09	10:45a	Jordan Farmer	SMFF				
03-11-09	08:00a	Begonia Franklin	PTFVL				
03-11-09	01:00p	Audi Test	ESTAB				
03-14-09	08:00a	Jon Bateman	PTFVA				
03-14-09	12:00p	Kristin Petruska	PTFVA				
03-14-09	01:30p	Tammy Callaway	PTFVL				

Providers can have an individualized dashboard that gives instant access to their daily appointments, active case load, client appointment history, clinical notes, and tasks. Administrative staff can also have their own dashboards defined to display their duties.

Single Documents		Progress Notes	
Date	Patient Name	Text	Description
04-08-09	Sally Brown	COB	Comprehensive and extensive
04-08-09	Sally Brown	COB	comprehensive and extensive; not extant

History of Present Illness	
Date	Text
04-08-09	abdominal mass / low interest, feelings of worthlessness/guilt and fatigue/loss energy.

Past Psychiatric / Health Assessment		Multisystem Disease	
Date	Description	Date Created	Diagnosis Code
04-08-09	Psychiatric Past History	04-08-09	29622.Z
			311.09.H
			34
			648


  

Drug and Alcohol History		Community Functioning Status	
Date	Description	Date	Description
04-08-09	Drug and Alcohol History	04-08-09	Functioning Status / Treatment Plan
		04-08-09	Functioning Status / Treatment Plan

Mental Status Exam		Mental Treatment Plan / Addendum	
Date	Description	Date	Description
04-08-09	Mental Status Exam	04-08-09	Functioning Status / Treatment Plan

Provider Dashboards offer instant access to all pertinent patient information in a single screen. The program features automatic authorization and re-authorization of prescriptions. OncologyOffice Plus also provides EMR access security on a “granular” level.



Seamlessly integrate all elements of your oncology practice into one easy to use system.

## Revenue Cycle Management

### Insurance & Authorization Management

- Multiple payers can be associated with each patient record
- Tracking of authorized visits and dollar amount limits
- Automated insurance eligibility verification

### Billing & Collections

- Charges drop to the patient ledger for review by your staff as clinical documentation is completed
- Built-in “self-audit checks” ensure accurate billing, improving reimbursement
- Auto-posting of insurance remittance payments
- Built in “collection worksheet” to track collection efforts
- Collection follow-up notes can be “attached” to specific claims

### Financial & Organizational Reporting

- Financial analysis by location, department, providers, program and more
- Extensive referral source tracking reports
- Over 150 “out of the box” financial analysis reports
- Customizable financial and organization management reports
- All report data exportable to Excel®

## Low cost of acquisition and maintenance

A key advantage of OncologyOffice Plus is the low investment needed to acquire the system. In addition to this, the long-term cost of ownership and maintenance is also significantly less due to its design. OncologyOffice Plus operates in a “thin client” low bandwidth environment where no third party networking software such as Citrix® or Terminal Services® is needed. This feature dramatically cuts an organization’s networking infrastructure costs needed to run the system, lowering the long term cost of ownership.

## The OncologyOffice Plus Story

OncologyOffice Plus was developed by Raintree Systems, a company that has been providing innovative software solutions to healthcare organizations since 1983. The OncologyOffice Plus architecture is highly scalable, suitable for a single center or enterprise-level implementations. The program is easy to deploy and securely accessible by authorized staff and physician partners anywhere an Internet connection is available. At the nucleus of the technology framework, is a powerful workflow manager, Raintree Practice Principles™. Practice Principles enables our customers to adapt the functional steps of each employee role to the practical flow of their business. This design consideration assures suitability for both hospital-based oncology departments and free-standing oncology centers.

## Customer Support

Raintree Systems offers outstanding support services for its customers. As part of your support and maintenance agreement, you can reach a Customer Service Associate from 6:00 AM to 6:00 PM (Pacific Standard Time), Monday through Friday. We also provide rapid response to critical problems that may arise outside of normal operating hours. We are so committed to providing the best possible customer service that we designate a Customer Service Associate to work directly with you, which ensures you have the assistance you need 24 hours a day, seven days a week.



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