The comprehensive software solution for behavioral health and social service organizations
The BehavioralHealth Plus Advantage

Raintree Systems (HIPAA compliant) BehavioralHealth Plus is a comprehensive and fully integrated solution for behavioral health and social service organizations. Patient scheduling, billing & collections, and clinical documentation (EMR) are all brought seamlessly together. Workflows for both your clinical and administrative departments can now be made more efficient and streamlined, leading to improved patient care and enhanced revenue cycle management for your organization.

Administrative Workflow

Scheduling
- Ability to schedule for multiple providers and locations
- Group scheduling and tracking
- Authorization alerts at check in
- Copayment “prompts” when patients check in
- Automated appointment call reminder capabilities

Revenue Cycle Management

Insurance & Authorization Management
- Multiple payers can be associated with each patient record
- Tracking of authorized visits and dollar amount limits
- Electronic insurance eligibility verification

Billing & Collections
- Electronic billing of primary and secondary insurance
- Auto-posting of insurance remittance payments (EOB)
- Built in “collection worksheet” to track collection efforts
- Collection follow-up notes can be “attached” to specific claims
- Extensive management reports to track collection efficiency
- Claims adjudication module

Financial & Organizational Reporting
- Financial analysis by location, department, providers, program, referral source and more
- Over 150 “out of the box” financial analysis reports
- Customizable financial and organization management reports
- All report data exportable to Excel®
- Extensive referral source tracking reports

All screens in BehavioralHealth Plus can be configured to the precise needs and workflows of an organization.

BehavioralHealth Plus gives organizations the ability to analyze their financial data in any way they require. All data can be exported to Excel® with the click of the mouse.
Clinical Workflow

**BehavioralHealth Plus** gives your organization the ability to fully integrate the clinical workflow with the revenue cycle. The software provides a “transparent” yet secure method to track and document patient care. Costs are reduced by eliminating redundancies in your organization. Outside providers have an easy and secure method to document patient care. Tasks can be assigned to both individuals and groups. Incomplete task reports and alerts are part of the BehavioralHealth Plus system.

**Clinical Documentation**
- Customizable documentation to suit your organization
- Dictation capabilities built into the system—also compatible with Dragon Naturally Speaking® and other voice recognition software programs
- Outcomes reporting

**Workflows for Providers and Clients**
- Patient or Group workflows easily set
- Client Dashboards display all pertinent client information on a single screen
- Time-saving Provider Dashboards show daily appointments, tasks, clinical notes to be completed, active case load, patient visit history and more
- “Transparent” yet secure system provides HIPAA compliant access to patient information to authorized personnel

**Efficiency Tools**
- Procedural follow-up tasks can be assigned to individuals or groups
- Group Service Tickets for more efficient billing and clinical note generation
- Medications tracked
- Email or fax letters to referring and participating providers
- Bi-directional lab integration with QuestLab and LabCorp via HL-7

The Group Service Ticket feature allows for more efficient billing and clinical note generation.

Client Dashboards provide instant access to all pertinent patient information in a single screen. BehavioralHealth Plus provides record access security on a “granular” level. User access can be set to extremely fine layers within the system.
The BehavioralHealth Plus Value Proposition

Unrivaled customization of workflows and clinical documentation

We recognize that all behavioral health and social service organizations are unique. As a result, we've designed our software in such a way that it can be precisely tailored to your needs—in both the administrative and clinical areas of your organization.

Low cost of acquisition and maintenance

Another key advantage of BehavioralHealth Plus is the low investment needed to acquire the system. In addition to this the long-term cost of ownership and maintenance is also significantly less due to its design. BehavioralHealth Plus is built on a MySQL database. It operates in a "thin client" low bandwidth environment where no third party networking software such as Citrix® or Terminal Services® is needed. This feature dramatically cuts an organization's networking infrastructure costs needed to run the system, lowering the long term cost of ownership.

Customer Support

Raintree Systems offers outstanding support services for its customers. As part of your support and maintenance agreement, you can reach a Customer Service Associate from 6:00 AM to 6:00 PM (Pacific Standard Time), Monday through Friday. We also provide rapid response to critical problems that may arise outside of normal operating hours. We are so committed to providing the best possible customer service that we designate a Customer Service Associate to work directly with you, which ensures you have the assistance you need 24 hours a day, seven days a week.

Providers can have an individualized dashboard that gives instant access to their daily appointments, active case load, client appointment history, clinical notes, and tasks.

The BehavioralHealth Plus Story

BehavioralHealth Plus was developed by Raintree Systems, a company that has been providing innovative and state of the art software solutions to healthcare organizations since 1983. Raintree Systems’ products are scalable from single to hundreds of locations via secure (HIPAA compliant) connections.

Our philosophy is to provide software solutions that can be readily tailored to an organization, rather than have an organization alter its workflow procedures to “fit” a particular software.

Call us today to find out why Raintree Systems provides software to more than 3,000 facilities nationwide.