BillingService Plus

The comprehensive EMR and practice management software solution
The BillingService Plus Advantage

BillingService Plus by Raintree Systems is a comprehensive, fully integrated practice management and electronic medical record (EMR) software solution. The program seamlessly integrates the full scope of your practice's operation. Workflows in both your clinical and administrative departments can now be made more efficient and streamlined, leading to improved patient care and enhanced financial management of your organization. The program is HIPAA-compliant and is easily accessible via the internet.

Clinical Workflow

Patient Portal
- New patients can fill out their intake form (including medical history) quickly and easily anywhere internet access is available
- Data is exchanged in a HIPAA (www.hipaa.org) compliant and secure fashion
- Eliminates double entry of patient data

Comprehensive charting capabilities
- Document history & physical, diagnoses, allergies and medications
- E-prescribing capabilities built into the system
- Incorporate medical images into the patient record
- Physicians can review a patient's record, plan treatment, process orders, track patient progress, and create task lists from a single screen

Document Routing & Management module
- Quickly scan current paper charts into the patient EMR
- Email or fax documents to referring and participating providers from the system

Flexible clinical documentation
- Write detailed clinical notes in minutes
- Comprehensive templates and workflows along with customizable documentation with full physician and nursing notes
- Compatible with voice recognition software programs such as Dragon Naturally Speaking

Advanced dictation capabilities
- "Voice capture" dictation capabilities built into the system
- Dictated notes are captured and saved as a digital file that can be instantly emailed to a transcription service
- Transcribed files come back into the patient record upon completion

Built-in integrity checks
- Checks if patients’ medical records from referring and participating physicians are on site or in the system
- Checks that all required procedures have been completed and documented
- Checks to ensure that all needed tests have been ordered, completed and the results are posted and up to date in the system

All screens in BillingService Plus can be configured to the precise needs and workflows of your practice. The program provides instant access to your patients' most current lab and test results.

BillingService Plus gives medical practices the ability to analyze their financial data in any way they require. The program features over 150 "out of the box" financial reports. All data can be exported to Excel with the click of a mouse.
Computerized Physician Order Entry (CPOE)
- Complete Computerized Physician Order Entry (CPOE) capabilities
- Pharmacists are able to approve and fill the order within BillingService Plus
- Nurses can record and track all details related to administered drugs
- Complete audit trail is recorded

Customized workflows for each member of your staff
- The functional steps of each employee’s role can be precisely configured
- Separate and distinct workflows for physicians, nurse practitioners, nurses, and all medical and administrative staff.
- Procedural follow-up tasks can be assigned to individuals or groups

Lab and Hospital integration
- Integration with QuestLab and LabCorp
- Lab results are immediately brought into the system
- Program uses standard HL-7 interface for easy integration with hospital information systems

Provider Dashboards
- Time-saving Provider Dashboards show daily appointments, tasks, clinical notes to be completed, active case load, patient visit history and more
- "Transparent" yet secure system provides HIPAA-compliant access to patient information to authorized staff members

Administrative Workflow

Scheduling
- Customizable schedule views
- Automatic checks to ensure all test results and procedures have been completed prior to patient appointments
- Insurance authorization alerts at check in
- Incomplete procedural task alerts
- Copayment “prompts” when patients check in
- Automated appointment call reminder capabilities
Revenue Cycle Management

**Insurance & Authorization Management**
- Multiple payers can be associated with each patient record
- Tracking of authorized visits and dollar amount limits
- Automated insurance eligibility verification

**Billing & Collections**
- Charges drop to the patient ledger for review by your staff as clinical documentation is completed
- Built-in “self-audit checks” ensure accurate billing, improving reimbursement
- Auto-posting of insurance remittance payments
- Built in “collection worksheet” to track collection efforts
- Collection follow-up notes can be “attached” to specific claims

**Financial & Organizational Reporting**
- Financial analysis by location, department, providers, program and more
- Extensive referral source tracking reports
- Over 150 “out of the box” financial analysis reports
- Customizable financial and organization management reports
- All report data exportable with a single click to Excel®

**Economical Multi-site Integration**
- Low bandwidth connection requirements with an ultra-thin client server application
- Connect multiple sites without need of Citrix or Terminal Services, dramatically lowering an organization’s infrastructure costs
- “Real time” connectivity speeds with even “dial up” connection speed
- Raintree’s HL-7 framework is a “real time” 24/7 operational interface enabling connectivity to hospitals and labs
- Authorized “outside” providers have HIPPA-compliant remote access via the internet
- Low-cost hosting optional available

The BillingService Plus Story

BillingService Plus was developed by Raintree Systems, a company that has been providing innovative software solutions to health care organizations since 1983. The BillingService Plus architecture is highly scalable, suitable for a single center or enterprise-level implementations. The program is easy to deploy and securely accessible by authorized staff and physician partners anywhere an Internet connection is available. At the nucleus of the technology framework, is a powerful workflow manager, Raintree Practice Principles.® Practice Principles enables our customers to adapt the functional steps of each employee role to the practical flow of their business.

Customer Support

Raintree Systems offers outstanding support services for its customers. As part of your support and maintenance agreement, you can reach a Customer Service Associate from 6:00 AM to 6:00 PM (Pacific Standard Time), Monday through Friday. We also provide rapid response to critical problems that may arise outside of normal operating hours. We are so committed to providing the best possible customer service that we designate a Customer Service Associate to work directly with you, which ensures you have the assistance you need 24 hours a day, seven days a week.

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