

Costs and Limitations									
Capability	Description of capability	Types of Costs or Fees to be paid by a provider for the capability	Additional Types of Costs or Fees		Limitations (Contractual / Business Practices)		Limitations (Technical / Practical)		
			Additional types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of:		Limitations of a contractual nature (including developer policies and other business practices) that a user may encounter:		Limitations of a technical, technological or practical nature that a user may encounter that could:		
			> the capability.	> any data generated in the course of using the capability.	> in the implementation or use of the capability.	> in connection with the data generated in the course of using the capability.	> prevent or impair the successful implementation, configuration, customization, maintenance, support, or use of the capability.	> prevent or limit the use, exchange, or portability of any data generated in the course of using the capability	
Direct messaging functionality (including transitions of care, discharge summaries, and clinical messaging functionality). (Relevant certification criteria: 170.314.b.1 and 2, h.1-3)	<p>This functionality allows users to send and receive Direct-based messages to/from other users of certified health IT systems. Direct messages may include clinical data, notes, and other information, subject to the limitations noted.</p> <p>Our Direct offerings support related Meaningful Use and ONC requirements for sending and receiving transitions of care summary documents.</p> <p>Our Direct capabilities include bundled Health Internet Service Provider (HISP) services for facilitating message exchange. However, see limitations and additional types of costs that may apply for these and other third-party HISPs.</p>	Annual licensing and subscription fee included in base service agreement.	None	Storage and archiving of Direct messages on Raintree's hosted, HIPAA-compliant servers is included with the annual licensing and subscription fee at no additional charge. Most of our customers rely exclusively on this service. However, additional fees will apply should the customer wish to host or archive Direct messages and related content on the another server(s). Fees are based strictly on the time, materials, and other costs to Raintree to accommodate customer's specific requirements.	None	Pursuant to Raintree's security policy, the Direct messaging capability is restricted and users will be unable to exchange messages with users of third-party HISPs with whom the developer does not have a trust agreement.	None	None	None
Electronic Prescribing (Relevant certification criteria: 170.314.b.3)	This functionality allows users to create and send medication prescriptions electronically. It also provides the user with drug-drug and drug-allergy interactions.	Additional licensing and per-provider costs are required with our third-party vendor, DrFirst.com. The fee's are on a per-provider/per-year basis.	Additional licensing and per-provider costs are required with our third-party vendor, DrFirst.com. The fee's are on a per-provider/per-year basis.	None	None	None	None	None	None
Interfaces for Interoperability such as reporting to immunization registries, cancer registries, public health agencies, or receiving imaging results. (Relevant certification criteria: 170.314.a.12, 170.314.f.2, 170.314.f.4, 170.314.f.6)	Interfaces that are setup for interacting with outside parties immunization registries, cancer registries, other public health agencies, are supported in Raintree. The availability of these agencies vary by state and by provider needs. Please see Costs and Limitation details for additional details and costs associated with an interface you might need.	Costs for these types of installations would include an installation and implementation fee, and any licensing costs as required by an outside agency you are required to work with.	Costs for these types of installations would include an installation and implementation fee, and any licensing costs as required by an outside agency you are required to work with. If changes are needed with these outside agencies, there will be additional costs for updating your Raintree system to mee those changed requirements.	None	None	Should a provider wish to interface with a registry of their choice, a Raintree support case should be created in NetSuite with details of the needed interface, contact info for the registry, along with any specific needs for their office. Raintree will contact the registry and make every effort to work with the provider and registry in a timely manner.	None	None	None